



iTEAM (Pty) Ltd

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APPENDIX

WASTED COSTS / EARLY TERMINATION COSTS

For Link Africa links:

1. The termination fee shall be calculated on the outstanding fees and charges for each of the Terminating Service as at the termination date and will be determined as follows:
 - 1.1. In the event that the Terminating Service is terminated prior to the Service Commencement Date thereof, Customer shall be liable for an amount equal to the higher of (i) the NRC, plus six (6) months of the MRC, or (ii) the actual cost that have been incurred by LinkAfrica prior to the termination notice;
 - 1.2. In the event that the Terminating Service is terminated subsequent to the Service Commencement Date thereof and the Contract Term for the Terminating Service is twelve (12) months or less; 100% of the MRC for the remainder of the Contract Term of the Terminating Service;
 - 1.3. In the event that the Terminating Service is terminated subsequent to the Service Commencement Date thereof and the Contract Term for the Terminating Service is greater than twelve (12) months; 100% of the MRC for the Terminating Service for the remainder of the first twelve (12) months (if any), and 50% of the MRC for the Terminating Service for each month thereafter.
2. The amounts referred to in 1. above shall be in addition to all fees and charges payable in the ordinary course in respect of the applicable Services Schedule for the Terminating Service, plus any other Service that continues unchanged, as at the Termination Date.

For DFA links:

Please refer to the costs listed on their website: <https://dfafrica.co.za/legal/customer-agreements/abortive-costs/> or under Legal Notices on our website www.iteam.co.za